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## **Quality Policy**

This quality policy expresses the management's commitment to ensure customer satisfaction through service quality thereby aiming to be a globally recognized and preferred engineering and project management service provider for Energy, Process and Infrastructure Industry by understanding the needs and expectations of all interested parties.

Aristi Projects and Engineering Pvt. Ltd. shall,

- Ensure customer requirements and satisfaction
- Adopt determined approach for employee growth
- Meet quality objectives through continual improvement of process & systems
- Comply statutory and regulatory requirements.

To achieve this, we are committed to

- ➤ Deploy successful Quality Management System (QMS) in accordance with ISO 9001:2015, quality management system Requirements.
- Ensure QMS awareness among Employees.
- Understand customer requirements, meet the requirements and strive to exceed customer expectations with excellence through established process and competent resources.
- > Seek, listen and respond to customer feedback during all stages of project and thereby continually update the business process to improve our effectiveness and efficiency.
- ➤ Enhancing employee competence through continual training and development.
- ➤ Enhance our ability to create value by meeting all interested party's requirements and establishing mutual beneficial relationships with customer, suppliers, employees and other interested parties.
- Ensure all statutory and regulatory requirements are fulfilled.

This Quality policy forms an integral part of our business processes and the board of management takes sole responsibility for implementing this policy. Our QMS aims to meet customer needs and bringing measurable value to customer business.